

## Do you have something to say about children and adolescent mental health services (known as CAMHS)?

Healthwatch Lincolnshire want to hear from you about your experiences of the CAMH service in Lincolnshire. Our mission at Healthwatch Lincolnshire is to influence improvement in health and social care.

We have been asked to work with the Lincolnshire Partnership Foundation Trust and CAMHS to gather feedback from service users, parent/carers and others about your experiences of using this service. We will use this information to influence improvement in services across the county.

We are very interested to hear from you about your experience of this service in Lincolnshire. This matters whether you have been accepted by CAMHS or they were unable to accept a referral for you, for whatever reason. We want to hear the good and the not so good!

We will take anything you have to say directly to the people who pay for this service so we can make it better in the future. All your comments will be treated in confidence so the people we are working with will not be able to identify you.

We also want to hear your parents' views. A survey for a parent/carer is enclosed or can be accessed online at <https://www.surveymonkey.co.uk/r/CAMHS4parent>. Please pass to the person who you feel is most appropriate.

### Why tell Healthwatch Lincolnshire



- We want to listen to you so we can work together to make services better.
- We take your view to the people who provide and pay for those services.
- The information you give us will help us to influence improvement to services.
- If you don't tell us, we won't know what's working or not working and we can't then work to make it better.

### To have your say on CAMHS

- Complete the survey online on your smart phone or tablet at <https://www.surveymonkey.co.uk/r/CAMHSYPsurvey>
- Fill in the comments sheet enclosed and return in the prepaid envelope.
- Call 01205 820892 for a one-to-one chat or to find out about our focus groups.